BSES

BSES Yamuna Power Limited

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29/05/15

at time - 5:30

Ref No: RA/15-16/BYPL/ 63

Date: 28th May 2015

To,

The Secretary
Delhi Electricity Regulatory Commission,
Viniyamak Bhawan, C- Block, Shivalik,
Malviya Nagar, New Delhi – 110017

Sub: Overall standards of performance of Discoms – Reliability Indices April-15 (Provisional).

Ref: Our Letter's - RCM/BYPL/09-10/32 dated 29th Jan 2010.
RCM/09-10/BYPL/116 dated 25th June 2010.
RA/BYPL/14-15/1137 dated 25.03.2015.

Madam,

We refer to the aforesaid Correspondence regarding the Annual review on actual Performance as prescribed in the Schedule II for the Delhi Electricity Supply Code and Performance Standards Regulation, 2007, in terms of Regulation 11.2 of DERC (Terms and Condition for determination of wheeling and Retail Supply Tariff) Regulations, 2007, accordingly, the Performance Parameters for the month April'15 are being submitted herewith (enclosed as Annexure – 1).

Thanking You,

Yours faithfully,

For **BSES Yamuna Power Ltd.**

(Aditya Pyasi)
Head Regulatory (BYPL)

Encl: As above

andards of Performance for April-2015

amuna Power Limited

ice Area	Overall Standard of Performance	April-2015		Total cases Received/ Reported (A)	Complaints Attended (B)		Standard of Performance achieved (C)
		Within Specified Time Limit	Above Specified Time Limit		Within Specified Time Limit	Above Specified Time Limit	
Fuse-Off Calls	At least 99% calls received should be rectified within prescribed time limits in both Cities and Towns and in Rural areas	21630	0	21630	21630	0	100.00%
Breakdowns	At least 95% of cases resolved within time limit in both Cities and Towns and in Rural areas	444	4	448	444	4	99.11%
tribution ormer Failure	At least 95% of DTRs to be replaced within prescribed time limits in both Cities and Towns and in Rural areas	3	0	3	3	0	100.00%
		3	0	3	3	0	100.00%
Scheduled Outage							
n Duration in a gle stretch	At least 95% of cases resolved within time limit	363	0	363	363	0	100.00%
ion of supply by :00 PM		357	6	363	357	6	98.35%
ht Faults							
cation of line faults	At least 90% cases should be complied within prescribed time limits	1768	0	1768	1768	0	100.00%
acement of defective unit							
y Indices							
SAIFI	To be laid down by the Commission based on the targets proposed by the Licensees.(Projections for First control period has already been submitted to Comission)	0.09239					
SAIDI		0.11068					
MAIFI		0.00000					
ncy Variation	To maintain supply frequency within range as per IEGC						
ge Unbalance	Maximum of 3% at point of commencement of supply						
e Billing Mistakes	Not exceeding 0.2%	192	4	1428430	192	4	0.01%
ge Faulty Meters	Not exceeding 3%	1042	1	1452590	1042	1	0.07%